

# Turner Contemporary

## Turner Contemporary Volunteer Programme Supported by Colyer – Fergusson Charitable Trust

### Volunteer with Turner Contemporary during Turner Prize 2019

We are looking for volunteers to support Turner Contemporary and Margate NOW during Turner Prize 2019. Our volunteers will provide an outstanding welcome to the thousands of visitors expected to come to Margate between 28<sup>th</sup> September 2019 and 12<sup>th</sup> January 2020 and will encourage them to seek out all of the exciting events happening across the town as part of Margate NOW, an ambitious and dynamic festival of art, events and performance.

### What will volunteers do?

- Represent Turner Contemporary and Margate NOW and help us deliver excellent visitor experience across Margate
- Learn about the artists, artworks, performances and events in the Margate NOW festival, share this knowledge with visitors and help them make the most of their visit to the town at this exciting time
- Enhance the visitor experience at Margate NOW exhibitions and support Margate NOW events at a number of venues across Margate, ensuring artworks and event spaces are well-presented, safe and that any problems are communicated efficiently
- Work as part of a team to collect visitor feedback to support the evaluation of Margate NOW
- Help devise and lead public tours from Turner Contemporary to Margate NOW venues

### Location

- There will be opportunities to get involved at venues across Margate
- All opportunities will begin and end at Turner Contemporary and are within walking distance of the gallery

# Turner Contemporary

## Training and support

- Turner Contemporary will host a training day on 18<sup>th</sup> September 2019, which will include an opportunity to learn about Turner Contemporary, Margate NOW, Turner Prize 2019 as well as practical support, guidance and advice on working with the public, talking about art and staying safe
- All volunteers will be managed by Turner Contemporary's Volunteer Manager and have access to a dedicated online volunteer portal
- Each opportunity will begin and end with a briefing by the Volunteer Experience Manager, who will be contactable throughout volunteer opportunities
- Refreshments at training sessions and during volunteer opportunities will be provided
- All volunteers will receive a uniform and any equipment required during volunteer opportunities will also be provided

## Time commitment

- Training will take place on 18<sup>th</sup> September 2019, 10:00am – 5:00pm
- There will be opportunities to volunteer on Fridays, Saturdays and Sundays from 28<sup>th</sup> September 2019 to 12<sup>th</sup> January 2020.

## Benefits of volunteering with us

- Get to know Turner Contemporary, Margate NOW and your community better
- Gain a range of new skills, including talking about art using Philosophical Inquiry, visitor experience and health and safety.
- Be part of a unique and enthusiastic community of volunteers and participate in a calendar of volunteer social events
- An exclusive invitation to view Turner Prize 2019 with Turner Contemporary and Margate NOW colleagues on Wednesday 25<sup>th</sup> September, before the exhibition opens to the public
- Priority access to tours, events and activities at Turner Contemporary

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## Turner Contemporary, Turner Prize 2019 and Margate NOW

At Turner Contemporary, we believe in the power of art to transform people and places, doing things differently to achieve our vision; “Art Made Essential – to be leaders in social and economic sustainability; vitally connecting art, people and place, at home and around the world.”

Since opening in 2011, Turner Contemporary has become one of the most successful galleries in the UK. We’ve achieved more than 3.2 million visits and the gallery has been a catalyst for the regeneration of Margate. Located in a building designed by David Chipperfield Architects, on a site overlooking the North Sea, our programme of world-class events, exhibitions of historical and contemporary art and our innovative learning programme have fast earned the gallery an international reputation. With free admission, great art is accessible for all.

Turner Contemporary is a charity governed by a Board of Trustees, chaired by Clive Stevens. The organisation receives revenue funding from Arts Council England and Kent County Council as well as trusts and foundations, corporate sponsors and individual donors.

From 28 September 2019 to 12 January 2020, Turner Contemporary ([www.turnercontemporary.org](http://www.turnercontemporary.org)) will be hosting the prestigious Turner Prize 2019 exhibition and awards ceremony. Margate NOW will run simultaneously, for more information on what’s on visit [www.margatefestival.org](http://www.margatefestival.org)

We have three values that are embedded across all areas of our work. We are looking for volunteers who adopt and exhibit these values in everything that they do.

The values are:

- Enterprising – we create value for ourselves, our community and our partners by being responsive to new opportunities; we encourage collaboration, creativity and initiative from our people
- Welcoming – we are friendly and warm, while maintaining professionalism of practice and behaviour; human empathy is key to how we think, internally and externally
- Questioning – our philosophy is one of investigation; being astute to audiences’ needs, unlocking understanding, provoking debate and asking tough questions – especially of ourselves

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## **Next steps**

To apply please complete the online application form at  
[app.betterimpact.com](http://app.betterimpact.com)

Our first volunteer training session will take place on Wednesday 18<sup>th</sup>  
September 2019. If you are unable to join us on this day, please email  
[volunteer@turnercontemporary.org](mailto:volunteer@turnercontemporary.org)

## **Contact**

Please email [volunteer@turnercontemporary.org](mailto:volunteer@turnercontemporary.org) or call 01843 233019 to  
speak to the Volunteer Manager