



Leigh Morum <leigh@cosoft.co.za>

## Product Categories Widget collapsed in one sidebar and expanded in another

4 messages

**Leigh Morum** <leigh@cosoft.co.za>  
To: Contact WC-Marketplace <contact@wc-marketplace.com>

Sun, May 24, 2020 at 3:03 PM

Hi,  
I have the Product Categories Widget displayed in two sidebars - in one area the list is always contracted as follows

**SHOP SIDEBAR CORRECT - LIST IS NOT EXPANDED**  
URL: <https://easysshopping.co.za/vendor/kwikspar-glenore/>

The screenshot shows the 'easy shopping' website. On the left is a sidebar titled 'PRODUCT CATEGORIES' with a list of categories such as Baby, Baking, Biscuits, Crackers & Rusks, Braai Essentials, Bread & Rolls, Breakfast Cereals & Porridges, Canned Food, Chocolates & Sweets, Coffee, Tea & Hot Drinks, Condiments, Dressings & Sauces, Dairy & Eggs, Deserts, Jellies & Custards, Drinks, Frozen Food, Fruit, Vegetables & Salads, and Health & Beauty. Each category has a downward arrow. The main content area features a banner for 'KWIKSPAR Glenore' with a background image of fresh produce. Below the banner is a text block containing store information: 'Glenore Centre, 36 Park Drive, Glen Ashley, Durban', phone number '031 572 7538', and email 'lee@cosoft.co.za'. Further down, there is a 'Filters' section with a 'Default sorting' dropdown menu and a search bar labeled 'Select a category'.

Here are the settings...

### Shop Sidebar

Shop page widget area

**Product Categories: Product categories**

Title  
Product categories

Order by  
Name

Show as dropdown

Show product counts

Show hierarchy

Only show children of the current category

Hide empty categories

Maximum depth  
3

[Delete](#) | [Done](#) Saved

**MAIN SIDEBAR THE LIST IS EXPANDED:**

I have the exact same widget installed in the Main sidebar with the identical settings as follows:

### Main Sidebar ▲

The main sidebar area

#### Product Categories: Product categories ▲

Title

Order by

Show as dropdown

Show product counts

Show hierarchy

Only show children of the current category

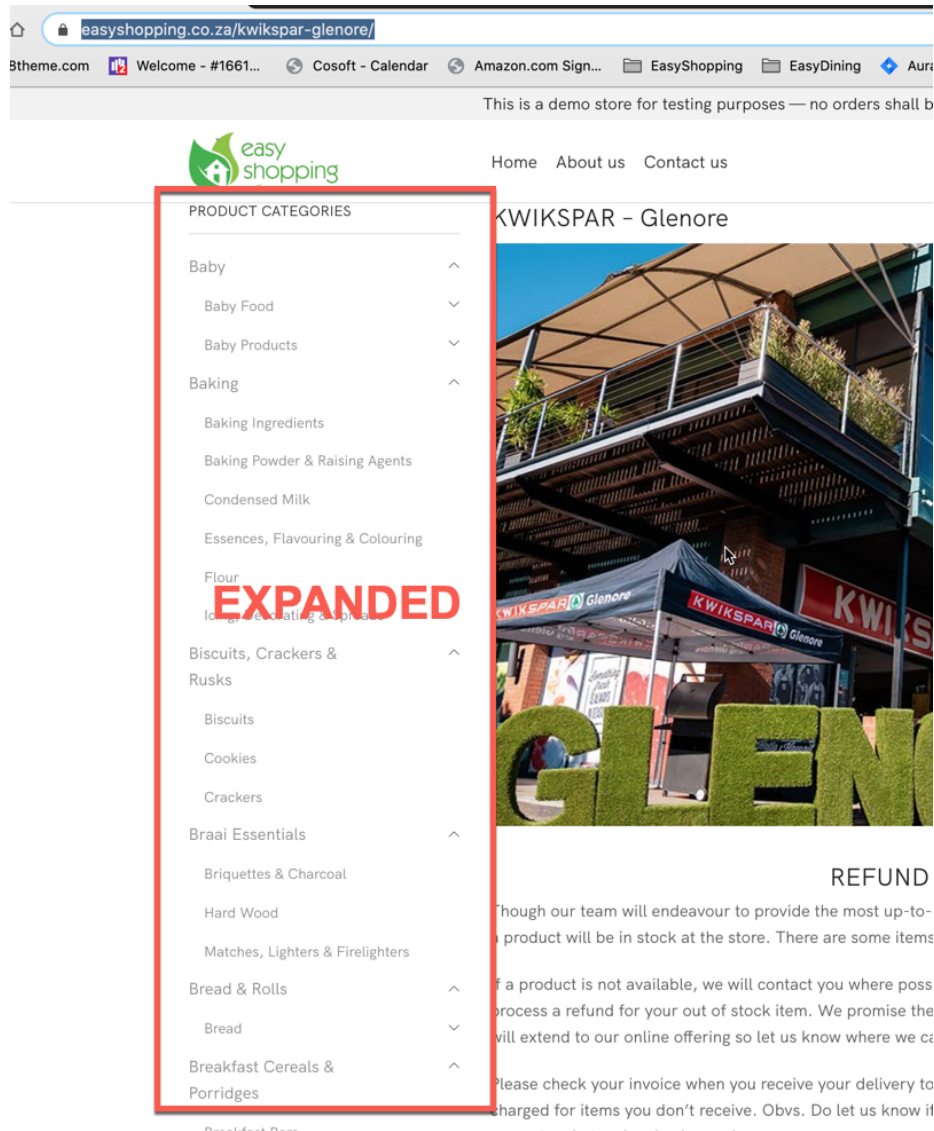
Hide empty categories

Maximum depth

[Delete](#) | [Done](#) Saved

The problem is that in the second instance, the widget is EXPANDED as follows:

URL: <https://easysshopping.co.za/kwikspar-glenore/>



Please help as I do **not** want the list to be expanded - I want it to be the same as in the SHOP Sidebar.

Thank you.

Contact WC-Marketplace <contact@wc-marketplace.com>  
To: Leigh Morum <leigh@cosoft.co.za>

Mon, May 25, 2020 at 2:09 PM

Leigh, the widget is of WooCommerce.

Can you please check how this widget acts in category page also

Thanks & Regards

Moumita

WC Marketplace

YouTube Facebook

---- On Sun, 24 May 2020 18:33:21 +0530 Leigh Morum <leigh@cosoft.co.za> wrote ----

[Quoted text hidden]

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**Leigh Morum** <leigh@cosoft.co.za>  
To: Contact WC-Marketplace <contact@wc-marketplace.com>

Mon, May 25, 2020 at 3:12 PM

Hi Moumita,

The widget behaves in the correct way on the category page - i.e. compressed.

Regards,  
[Quoted text hidden]

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**Contact WC-Marketplace** <contact@wc-marketplace.com>  
To: Leigh Morum <leigh@cosoft.co.za>

Tue, May 26, 2020 at 4:22 PM

Hi Leigh, the issue you are facing seems like a theme issue. Because I check the category page too, as you can see, it only shows the current category in an expanded manner. All the rest are collapsed : <https://easysshopping.co.za/product-category/meat-fish-poultry/poultry/whole-roasted-chicken/>

Also, as you can see this is working on our end : <https://www.loom.com/share/97df81716ca84b3f9fcc782521a9de1f>

Thanks & Regards

Moumita

**WC Marketplace**



YouTube



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---- On Mon, 25 May 2020 18:42:06 +0530 Leigh Morum <leigh@cosoft.co.za> wrote ----

[Quoted text hidden]