

**Warranty/Repair:**

Flylow guarantees the quality of all our products for the practical lifespan of the item. Defects in materials and workmanship will be repaired or replaced at the discretion of the Flylow team. Products that are damaged through wear and tear, extended use, misuse or neglect will be repaired for a nominal charge.

YKK only warranties its zippers for 1 year. Because we use YKK zippers on all of our gear we will cover the repair up to 1 year; after that there will be a small fee to fix your zipper. Please reach out if you are unsure about warranty coverage on your item.

Instructions:

Please fill this form out completely including a detailed description of what issues you are having with your gear and what you would like to have happen. The more info the better! You DO NOT need an RA#. Once the item(s) are received it will be evaluated by our team and if there is to be a charge, you will be contacted when repairs are complete. Please use just one form for all items.

Please clean your gear before sending it in for repair or replacement. Not only is it the law but it will also help you avoid cleaning costs. This means freshly washed, not just "clean", our team thanks you!

Please do not send us used gloves. Reach out to us via email and we can assist!

If you have questions please contact us:
Email: warranty@flylowgear.com

Name:
Shipping Address:
Daytime Phone:
E-mail:

Ship to:
Flylow Gear
Warranty/Repair Dept.
1155 S Inca St.
Denver, CO 80223

we recommend using a carrier with tracking so you can keep an eye on when your gear has arrived. Repairs may take up to 8 weeks and we will only reach out if we have a question.

Warranty/Repair Item (Style/Size/Color)**Description of Damage/Issues**

- Zippers**
- Tears/Seams**
- Accessories** (ie. Snaps, Buckles)

Is your gear freshly washed?

- Yes
- No

*Please note there is a fee to clean your gear

Other? Please explain or use diagram below:

Additional Comments:

