

TRAVELING WITH IVY 101

In this Info Packet

IVY Group Lead
Contact Information
Ground Rules
Post Trip Information
Itinerary Notes

READY, SET, LET'S GO!

IVY Travel provides access to an unforgettable series of adventure getaways and immersive cultural excursions around the world. Over the past few years, we have had the privilege of exploring the world in places like Kenya, Antarctica, Cuba, the Maldives, and Iceland with hundreds of amazing members in our community. These unique expeditions enable passionate globetrotters to expand their social, intellectual, and cultural horizons. The IVY Travel community is the best part of these getaways, and we are so excited to continue on this journey with you! Join fellow entrepreneurs, creatives, and innovative professionals and travel the world with IVY!



GROUP LEADER

All IVY group trips are accompanied by an IVY Trip Leader and a local guide. The aim of the leader is to facilitate a streamlined and organized trip during our action-packed adventure. Your guide will provide information on the places you are traveling through, offer suggestions for things to do and see, recommend great local venues. You can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. Please feel free to ask your guide at any time about the places on the itinerary, and additional recommendations. Our guides are keen to share their personal and professional experiences with you!



CONTACT INFORMATION

Your Group Lead's contact information will be sent to you a few days before your trip. In the meantime, if you have any questions please refer to the booking page (there are lots of useful resources and frequently asked questions!) or email travel@ivy.com.



WHATSAPP GROUP // A few days before the trip will send you a link to join our IVY WhatsApp Group to to connect with your fellow IVY travelers before arriving in your destination. This group will also be used to receive daily updates on the itinerary from your IVY Group Lead! If you prefer to disconnect for the weekend, cheers to you! All changes in the itinerary will also be communicated daily at the hotel, just be sure to touch base with your Group Lead or our local guides throughout the trip!

GROUND RULES:

Please keep in mind the following ground rules when embarking on any IVY Travel Adventure.



IVY AMBASSADOR // Is there any better occasion to let loose and be your best self than with a crew of like-minded individuals dancing under the stars and exploring under the sun? We didn't think so. Get out of your comfort zone, try some new and delicious cuisine, dance to the beat of the music make new friends. This trip is yours to live out your wildest dreams. Bring your best self and represent the IVY community, both within our IVY group and amongst the locals!



EMBRACE THE UNCERTAINTY // Although we do our best to adhere to the itinerary and avoid any hiccups, IVY Travel often brings you to new and exotic places where travel can often be unpredictable. Embrace the uncertainty and arrive prepared to go with the flow and appreciate the journey.

BE ON TIME // We have a full group and a very busy and awesome itinerary. Please be respectful of your fellow travelers and be at the appropriate meet up points on time; otherwise the entire group will have to wait for you. We understand we will have some late nights and early mornings, but it is not possible to meet up with the group at a later time, and by law, you must stay with the group and participate in the full itinerary of scheduled events.

ILLEGAL ACTIVITY // Illegal drugs or solicitation of locals will not be tolerated on our trips. It is simply not worth the risk to yourself or the group.

IVY HONOR CODE // Please keep in mind the IVY Honor Code that you accepted upon joining our community and hold yourself accountable to upholding the values of IVY throughout the trip. IVY reserves the right to remove anyone from the trip who is violates our policies without refund.

- Act with Integrity
- Respect your fellow travelers and staff
- Avoid behavior which could be considered harmful to your peers or society at large
- Drink responsibly
- No illicit drugs or solicitation of locals

If you ever feel another person is behaving inappropriately, or have any concerns, questions, ideas, or suggestions about the trip, please inform the trip leader as soon as you can.

LASTLY, HAVE ONE OF THE BEST TRIPS OF YOUR LIFE!



MORE DETAILS ON YOUR TRIP

ISSUES ON YOUR TRIP // While we endeavor to provide the best travel, sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local representative immediately so that this person can do his or her best to rectify the problem and save any potential negative impact on the rest of your trip. We recognize that there may be times when your group leader or local guide may not be able to resolve a situation to your complete satisfaction—if this is the case, please be patient and we will do everything that is possible and within reason.

While you may choose to provide details in your online feedback, it is very difficult for us to provide any practical help after the trip is complete, so we hope we can resolve any situations on the ground during your trip.

POST-TRIP SURVEY // After your travels, we really want to hear from you! Feedback helps us understand what we are doing well and what we

could be doing better, allowing us to make improvements for future IVY Expeditions. We will reach out to you with a short survey, and will be grateful for your honest feedback of your entire experience.

ITINERARY DISCLAIMER

This particular tour has been designed with specific local vendors in mind, whose schedules and availabilities may change without notice. While we do our best to adhere to the itinerary, traveling in exotic destinations requires significant flexibility, and changes to specific activities may occur. In addition, some changes may occur in our itineraries due to inclement weather and common seasonal changes to timetables and transport routes. This can happen with little notice so please be prepared for modifications to the route. The order and timing of included activities in each location may also vary from time to time. Each day we will update you on the program and keep you informed throughout the trip.