



Juan C. Riano

Living in Miami, FL ● (786) 250-1616 ● Juan.Riano@Gmail.com  jriano  jriano

Objective

To obtain a position in the Computer Science field where I can use my technical knowledge, experience and solving skills to become a valuable asset for my company.

Academic Credentials

| | | | |
|-----------------------------------|----------------------------------|-----------|----------|
| B.S. Computer Science | Florida International University | Expected | Aug/2012 |
| A.A. Computer Science | Miami Dade College | Graduated | Dec/2004 |
| Computer Programming Cert. | Miami Dade College | Graduated | May/2004 |

Overall GPA: 3.5

IT Skill Set

| | |
|--------------------------|--|
| Languages | C#, C++, Java, VB, VBA, Python, PHP, HTML, CSS |
| Technologies | TCP/IP, ASP.Net, Django, IIS, Apache, Active Directory, Group Policy |
| Databases | SQL Server, MySQL, SQLite, MS Access |
| Operating systems | Linux, Windows 2000, XP, Vista, 7, 2000svr, 2003svr, 2008svr |
| Software Packages | Exchange, MS Office, Worldox, Untangle |
| Tools | Eclipse, Visual Studio, Dreamweaver, vi |

Work Experience

Dade Computers, Corp. Jul/2009 ~ Present - Miami, FL
IT Consultant

- Design, support and troubleshooting LANs based on Windows and Linux platforms.
- Implement and administer Windows networks with Active Directory, Group Policy and Exchange.
- Implement databases based on SQL Server, MySQL and MS Access.
- Design and implement Disaster Recovery Plans.
- Perform network security assessments.
- Administer and maintain websites.
- Computer and software training.
- General technology consulting.

Pension Services, Inc. Nov/2003 ~ Jul/2009 - Miami, FL
IT Manager

- Administrated the office's computer network composed of Windows and Linux machines.
- Implemented Active Directory and Group Policy to manage granular access to the network resources.
- Administered the Exchange E-mail server as well as set-up the OpenFire instant messaging server.
- Designed and implemented a disaster recovery plan with a mirror site able to be online in a couple of hours.
- Implemented Worldox document management to minimize paper usage in the company.
- Implemented and managed Untangle security appliance to control spam and malware, and website activity.
- Developed an in-house CRM system using MS Access as a frontend and SQL Server as backend.
- Developed many applications to solve specific needs of data massaging and integration.
- Successfully and with no downtime moved the office to a new location.
- Provided tech support and software training for new employees and clients.
- Maintained standard and business specific software packages as well as the company website.

References and detailed contact information will be provided upon request.