

## Virus and Spyware Removal



Viruses and spyware can be very difficult to remove, and even the best antivirus protection cannot protect against all malware. Our technicians run complete scans using several utilities to make sure your computer is no longer infected. We also make sure your operating system is up-to-date and that you have working antivirus software installed before you leave our office. *Just \$39.99.*



## Network Troubleshooting

In today's highly connected world, we can't live without an internet connection, even for a day. Most network issues can be resolved by a technician at The Tech Spot's front desk. More advanced network connectivity issues can be resolved as well. Thanks to our affiliation with Residential Service's ResNet, most network issues can be repaired free of charge.

## Hardware Install or Repair



Because no computer is reliable 100% of the time, The Tech Spot offers professional hardware repair and installation. We can resolve hardware issues with any type of computer such as hard drive replacement and memory upgrades. Things get even better if you own a Dell or Apple computer under warranty. Our certified technicians can repair and order parts for these systems at little or no charge to you. *Starting at \$24.99.*



## Data Backup and Recovery

Need data off of a non-working computer? The Tech Spot can pull data from most hard drives and transfer it to a working computer or external hard drive for you. In addition, all operating system upgrades include this service at no extra charge. *Starting at \$39.99.*

## Software Troubleshooting and Optimization



The Tech Spot technicians can solve problems or errors with your Windows, Mac OS X or mobile operating system. We can also upgrade your current operating system or install a new one for you. *Starting at \$29.99.*